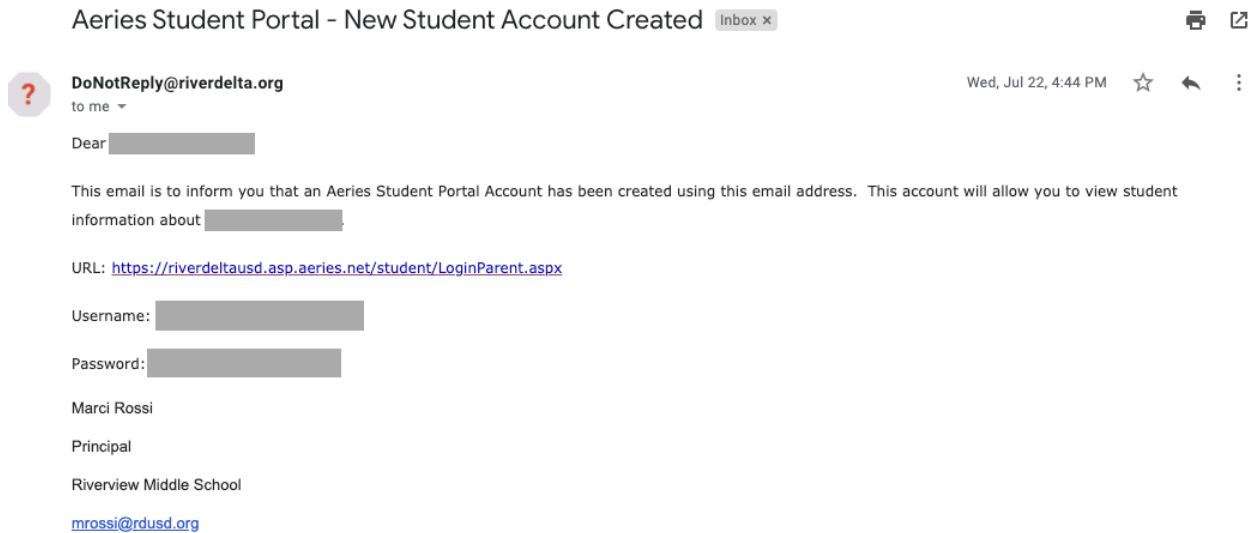# New Parent/Student Portal Accounts

• If a parent/student has never had an Aeries portal account in River Delta Unified then he/she will have received an email from Aeries. The email will be called either *Aeries Student Portal* or *Aeries Parent Portal*.

Aeries Student Portal - New Student Account Created - Dear · · · · · · · · · · · · · · · This email i...   Jul 22

In this email he/she will find the Aeries Portal web address, their Aeries Portal username, and their Aeries Portal password.

Aeries Student Portal - New Student Account Created   Inbox ×

DoNotReply@riverdelta.org   Wed, Jul 22, 4:44 PM
to me

Dear

This email is to inform you that an Aeries Student Portal Account has been created using this email address. This account will allow you to view student information about

URL: https://riverdeltausd.asp.aeries.net/student/LoginParent.aspx

Username:

Password:

Marci Rossi

Principal

Riverview Middle School

mrossi@rdusd.org

The web address with bring the user to the Aeries Portal website. Enter the email followed by the password to gain access.

River Delta Unified School District
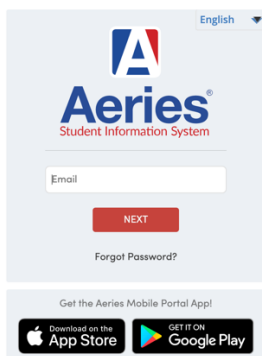
If you are a parent, and you *did not receive an email from Aeries*, please check with your son/daughter school(s) to make sure that your email has been entered correctly. If the email *has been entered correctly* please refer to the **I can't log into my Aeries Parent/Student Portal account** section of this document.
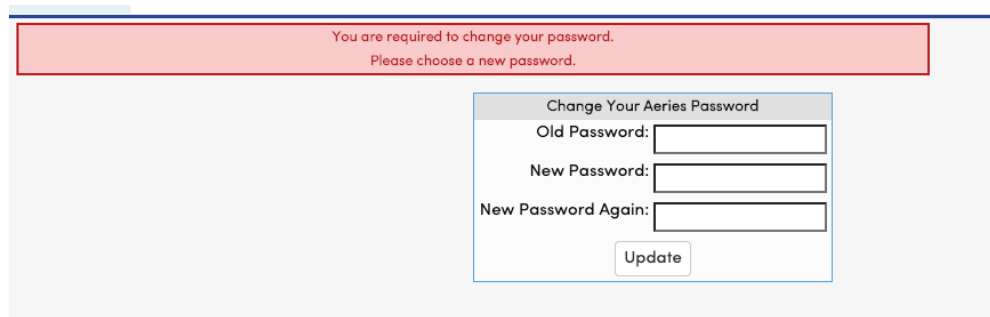
I can't log into my Aeries Parent/Student Portal account

For security reasons, Aeries strongly recommended that River Delta Unified require yearly password updates. Passwords for parents, students, and teachers will be required to be changed, each year, prior to the beginning of the school year.

The password protocol for new passwords must meet these requirements:

• Must be at least 8 characters long
• Must contain at least one capital
• Must contain at least one number
• Must contain at least one special character (!, @, #, $, %, &, =, +, ?)
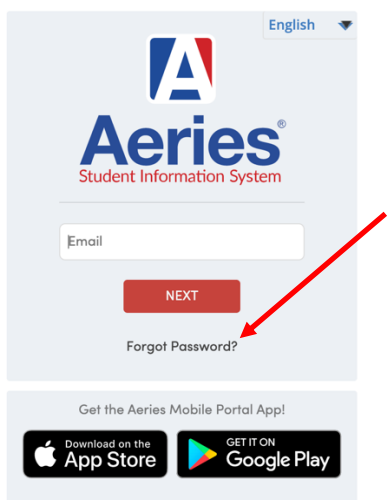
When a parent or student logs in for the first time, at the beginning of a school year, they will be prompted to update their password.
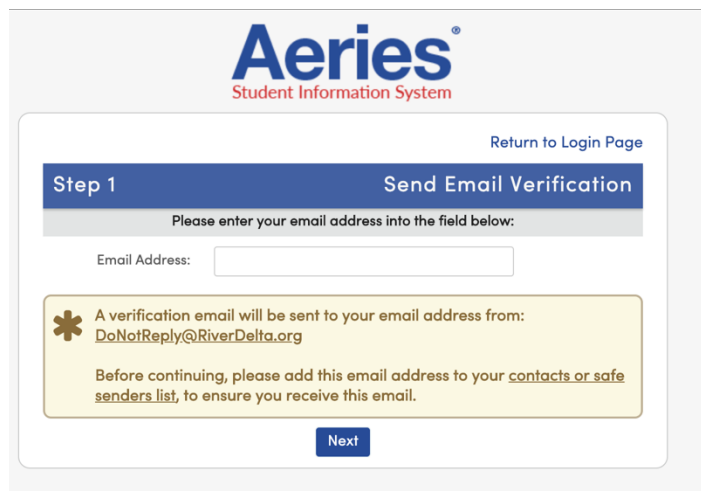

Some parents, students, and teachers have noted that they did not receive this message and that they cannot log in to Aeries using their old password. If that is the case, when you navigate to the Aeries portal click *Forgot Password*.
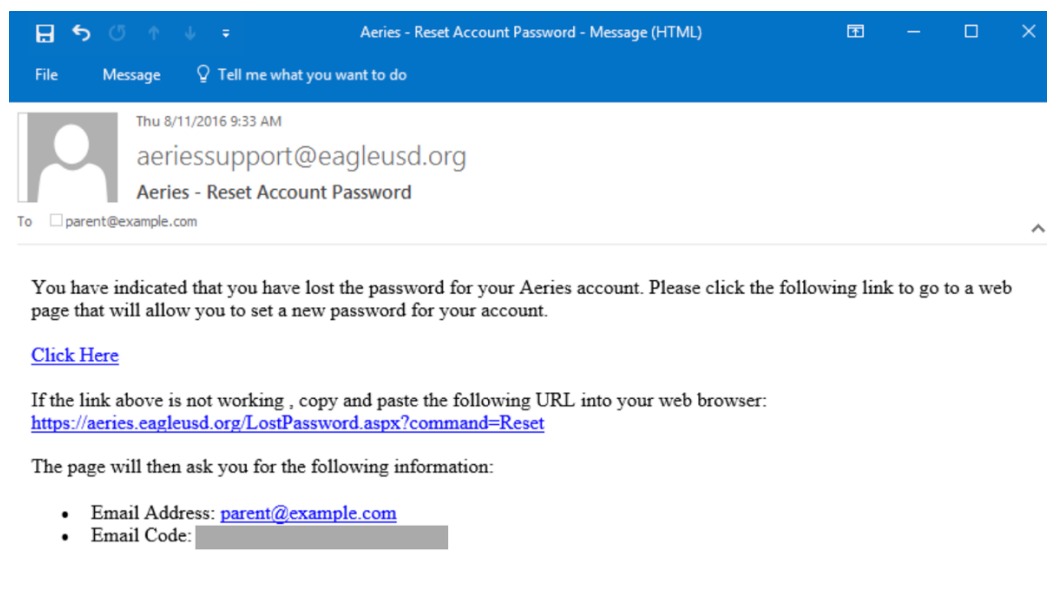
You will then be asked to enter your email address. If you are a parent, enter the email address previously used to access the Aeries portal. If you are a student, enter your River Delta email address. Click *Next*.

You will receive an email containing information and instructions for resetting your password.

When resetting your password please follow the district password protocol. The password protocol for new passwords must meet these requirements:

• Must be at least 8 characters long
• Must contain at least one capital
• Must contain at least one number
• Must contain at least one special character (!, @, #, $, %, &, =, +, ?)